

To: Postal Regulatory Commission Membership

Date: 6/7/21

My comments on the Delivering for American Plan are as follows:

The plan has grand schemes for improved performance of operations and finances, and good sounding words, however there are scant details on how improvement will be achieved. For example, there is no mention of audits or accountability over plans.

We the people were promised in the constitution a postal service that would meet our needs for delivery of essential services including medications, commerce packages, important civic, commercial and private communications. Having witnessed the behavior of the Postal Service top leadership over the last year, why would I believe that these words will proceed into action without accountability? We have been fooled once, let's not do it again. The PRC should recommend that these hooks be added to the plan, or it amounts to mere words and appearance without substance.